

Job Description

Section A: Job Profile

The job profile outlines key information relating to the salary and working conditions e.g., location of a job, along with the current focus of the role and a brief description of the main duties.

Job Details

Job Title:	Principal Trading Standards Officer
Salary:	£46,142 to £49,282
Grade:	12
Hours:	37 per week. We are open to discussions about flexible working.
Team:	Trading Standards Service
Service Area:	Trading Standards Service
Primary Location:	Graham Hill House, Electric Avenue, Oxford, OX2 0BY <i>Please note we are actively looking at our ways of working using everything we have learnt and heard from our people about the organisational and personal benefits of agile working. What you can absolutely expect from working at Oxfordshire County Council (OCC) is that you will have the support to do your job and deliver great results, wherever you are based. Each role at OCC is different and we know the needs of individuals are also varied, and so our approach to where and how often we would like to see you in person will be taken depending on the requirements of the role and in collaboration with you as part of the recruitment process</i>
Budget responsibility:	As allocated (as per scheme of delegation)
Responsible to:	Team Leader
Responsible for:	As allocated
Political Restricted Post:	No

Job Purpose

- To enforce the full range of trading standards legislation and to lead on areas of work, ensuring that service and team objectives are met
- To act as legislation specialist, assisting the service in undertaking its statutory duties, maintaining competence, and supporting the development and on-going professional development of others
- To act as a lead officer for the effective planning, implementation and review of allocated projects and areas of work to achieve service and corporate priorities
- To supervise and co-ordinate the activity of other officers within the service, including mentoring/training of others, leading project teams, acting as the lead officer on operational activities

Job Responsibilities

- To undertake the full job responsibilities of a Trading Standards Officer (as detailed within the Trading Standards Officer job description)
- Contribute to the planning, implementation and review of operational policies and priorities
- Assist in the identification of staff training and development needs, providing training and development opportunities to Trainee Trading Standards Officers and other staff.
- To effectively manage devolved budgets
- Identify opportunities for effectively promoting the Service/Council's activities, including media initiatives - represent the Service when required
- Provide specialist guidance, expertise, and support for allocated areas of responsibility
- To identify training needs and recommend development opportunities for staff and businesses, delivering such activities when necessary
- To assess new and proposed legislation, case law and consultation documents to identify potential implications and making recommendations for action
- To supervise and co-ordinate the activity of others, including deputising for Team Leaders, on occasions
- Any other duties as may be deemed necessary to carry out the full remit of the role

Our Values

Our organisational values underpin everything we do and say and are supported by policies, processes and guidance. In short, our values describe 'the way we do things here' so that we deliver great services for our residents. Our values are:

- Always learning
- Be kind and care
- Equality and integrity in all we do
- Taking responsibility
- Daring to do it differently

Everyone that works for us demonstrates their commitment to these values. We will ask you to demonstrate your commitment to these values, and their associated behaviours, throughout the application process.

Section B: Selection Criteria/Person Specification

This section provides a list of essential and desirable criteria that detail the skills, knowledge, behaviours, qualifications and experience that a candidate should have to perform the job.

Each of the criteria listed below, and your commitment to our values, will be measured through the application form/CV (A) and optionally one or more of the following - a test / exercise (T), an interview (I), a presentation (P) or documentation (D). You must provide a supporting statement as part of your application which includes examples and evidence of when you have demonstrated the criteria listed below.

Essential Criteria	Assessed By:
Education – 5 GCSE's grade 9-4 / A*- C, or equivalent (including Mathematics and English Language) and two A levels, Level 3 Diploma or equivalent.	
Trading standards professional qualification, including DTS, DCATS, DCA (Part 1 and 2), TSPD or equivalent	

Qualification and competence requirements to enforce two or more areas of identified legislative areas, including Food Standards, Feed and Legal Metrology	
Lead Assessor of Quality Management Systems	
Proven track record of leading on the enforcing of criminal legislation and/or assessing and improving regulatory compliance using the full range of regulatory tools including inspections, audits, projects, complaint response, business advice and investigations	
Experience of leading the investigation of criminal offences and compiling reports for consideration of legal action, including experience of taking witness statements, interviewing under PACE Act and Codes and producing prosecution reports	
Competent at intelligence gathering, identifying appropriate sanctions, as well as a high level of understanding and practice of all investigation legislative requirements and procedures.	
Ability to multi-task, prioritise a complex workload effectively and manage a full caseload as well as proactive projects.	
Ability to be self-motivated, work with limited supervision and take appropriate decisions, showing good judgment, tact, integrity and initiative.	
Excellent written and verbal communication skills, including report writing, numerical skills and IT skills.	
Ability to question and challenge existing processes, showing innovation and an ability to improve on current methods and working effectively with others to implement these.	
Proven experience of working in difficult or confrontational situations	

Proven track record of leading complex investigations and projects, working in partnership with other professions and disciplines.	
Able to adapt to different situations and deal with people in a wide variety of contexts at all levels	
Experience of representing the Authority (organisation) at relevant national or regional groups and/or multi-agency partnerships	
Commitment to CPD and maintaining mandatory CPD where required	
Commitment to working outside of office hours, sometimes in adverse weather conditions or uncomfortable environments	
Ability to travel across the county and nationally, when required	
Proven track record of mentoring and supporting new and still-learning colleagues	
Desirable Criteria	Assessed By:
Professional investigation qualification or accreditation such as BTEC Professional Diploma in Investigation, Professionalising Investigations Programme (PIP1 / PIP2), Accredited Financial Investigator	
Relevant degree, such as Consumer Protection, Law, Professional Policing	
Leadership and/or management qualification (Level 3 or higher)	

Section C: Pre-employment Checks

All appointments are subject to standard pre-employment screening. This will include identity, references, proof of right to work in the UK, medical clearance and verification of certificates. Further information can be found here [Pre-employment checks](#)

Additional pre employment checks specific to this role are identified below (those ticked).

☐	Enhanced Disclosure and Barring Service check with Children's and Adults Barred List	☐	Enhanced Disclosure and Barring Service check without an Adult/Children's barred list check
☐	Enhanced Disclosure and Barring Service check with Children's Barred List	☐	Enhanced Disclosure and Barring Service check with Adults Barred List
☒	Standard Disclosure and Barring Service check	☐	Basic Disclosure
☐	Disqualification for Caring for Children (Education)	☐	Overseas Criminal Record Checks
☐	Prohibition from Teaching	☐	Professional Registration

☒	Non police personnel vetting	☐	Disqualification from Caring
☐	Other (please specify):		

Section D: Working Conditions

This is a guide to the working conditions and the potential hazards and risks that may be faced by the post-holder.

Health and Safety at Work

You are responsible for your own health, safety and wellbeing, and undertaking health and safety duties and responsibilities for your role as specified within Oxfordshire County Councils Health and Safety Policy.

The potential significant hazard(s) and risk(s) for this job are identified below (those ticked).

☐	Provision of personal care on a regular basis	☐	Driving HGV or LGV for work
☒	Regular manual handling (which includes assisting, manoeuvring, pushing and pulling) of people (including pupils) or objects	☐	Any other frequent driving or prolonged driving at work activities (e.g. long journeys driving own private vehicle or a council vehicle for work purposes)
☐	Working at height/ using ladders on a regular/ repetitive basis	☐	Restricted postural change – prolonged sitting
☒	Lone working on a regular basis	☐	Restricted postural change – prolonged standing
☐	Night work	☐	Regular/repetitive bending/ squatting/ kneeling/crouching
☐	Rotating shift work	☐	Manual cleaning/ domestic duties
☒	Working on/ or near a road	☒	Regular work outdoors
☒	Significant use of computers (display screen equipment)	☒	Work with vulnerable children or vulnerable adults
☐	Undertaking repetitive tasks	☒	Working with challenging behaviours
☐	Continual telephone use (call centres)	☐	Regular work with skin irritants/ allergens
☐	Work requiring hearing protection (exposure to noise above action levels)	☐	Regular work with respiratory irritants/ allergens (exposure to dust, fumes, chemicals, fibres)
☐	Work requiring respirators or masks	☐	Work with vibrating tools/ machinery
☒	Work involving food handling	☐	Work with waste, refuse
☐	Potential exposure to blood or bodily fluids	☒	Face-to-face contact with members of the public

☒	Other (please specify): Occasional contact/working in the vicinity of livestock and animal by-products. Working in a variety of environments including farms, petrol forecourts, factories, retail and hospitality premises and domestic homes
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September 2023